

## MAIL TRACKING

All major airlines handle Postal Service mails. Airlines have a contractual agreement with the Postal Service Departments to meet an On Time Performance goal (92% in US) on delivery. To achieve this OTP goal, airlines needed a solution for accurate tracking, monitoring & strategizing the postal services mail deliveries.

Our Mail Tracking Solution is a Web based application, which allows authorized Logistics, Airport Customer Service & IT resources responsible for the Postal Services mail handling operation to plan, track and report on a real time basis. Using the tool, management users by will be able to generate real-time analytics and monitor operational performance real time.

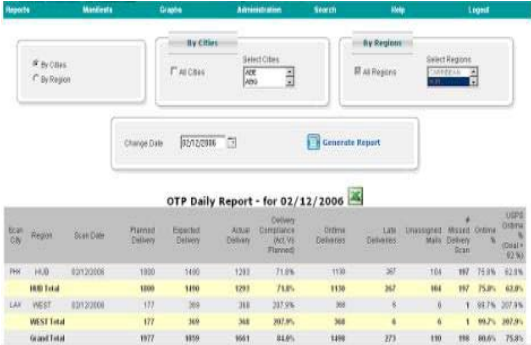
### OUR SOLUTION – FEATURES

- Privileges of using the tool are provided to the users based on the user profile
- Users are by default provided with their station's On-Time Performance Report for the day and the system & station OTP %
- User-friendly application menu helps to generate Delivery Status Report, In-bound & Out Bound Manifest, DNR Tag Detail or Hub Transfer Report
- OTP Report can be generated on a Weekly / Monthly / YTD basis
- Other reports can be generated e.g. : Mail Volume Report and OTP Graphs
- All the reports have drill down facility
- Reports can be generated system wide and for selected city or region
- System wide messages can be posted and tracked by message board facility

**AIRLINE & AIRPORT OPERATIONAL SOLUTIONS – MAIL TRACKING**

**BENEFITS**

- One stop end-to-end solution for planning, strategizing, tracking and analytical reporting for Postal Services Mail
- Stations and management personnel can track the On Time Performance (both system wide and station) in terms of delivery of mails
- More visibility of the mail movement to Logistics and Airport Customer Service personnel and Partners
- Proper streamlining of the mail handling service
- More on-time delivery and less missing or late delivery resulting in increased revenue for the airline



OTP Daily Report

**ABOUT SKYTECH**

SkyTECH Solutions provides IT consultancy services and develops niche software solutions for global airlines and airports. Incorporated as a joint venture between United Airlines, one of the largest airlines and The Chatterjee Group (TCG), a US-based investment firm, SkyTECH is an established player in the airline/airport IT domain.

Based in Chicago, SkyTECH has 3 Offshore Development Centers (ODCs) in India at Kolkata, Mumbai and Chennai. SkyTECH's offshore development infrastructure is certified to ISO 9001:2000 and SEI CMM Level 5.

SkyTECH's diverse client base is geographically spread in the USA and Asia-Pacific, and includes some of the largest airlines, airports and IT consulting firms of the world.