



INTERLINE REENGINEERING

Airlines constantly look for avenues of process improvement and maximizing efficiency in areas where processes are substantially manual. But, manual processes are often grounded in traditions and any piece-meal improvement reaches a saturation point where only radical changes are required for a break through. Re-engineering of Interline Processes is seen as such an inevitable path in the light of growing challenges on the productivity front, on one hand and the opportunities presented by automation, on the other.

The Airline community shares a common vision of Interline Accounting, spelled out by IATA, towards which individual airlines are moving. SkyTECH has conceived a solution in the light of this common industry vision.

Our solution would:

- Provide solution for all interline accounting needs enhancing the existing system
- Reengineer manual processes to support the new core automated system

OUR SOLUTION – FEATURES

- Addresses all interline accounting needs: pricing, invoicing , handling rejections of bills &/or tickets
- Effective controls built into the automated process
- External Proration engine (like CIPS/ PIPPS) are leveraged for the new system and processes
- Business processes are re-engineered in sync with the industry's vision (like First & Final Settlement; Paperless Billing)

AIRLINE REVENUE SOLUTIONS – INTERLINE REENGINEERING

BENEFITS

- A “one-stop shop” for all interline accounting needs
- Efficiently reduces errors that would result from the existing manual processes, thus optimizing efficiency
- Significantly reduces revenue leakage through the redesign of the support processes

ABOUT SKYTECH

SkyTECH Solutions provides IT consultancy services and develops niche software solutions for global airlines and airports. Incorporated as a joint venture between United Airlines, one of the largest airlines and The Chatterjee Group (TCG), a US-based investment firm, SkyTECH is an established player in the airline/ airport IT domain.

Backed by strong domain & business process experts, SkyTECH offers tested proven solutions across different functional areas and technology platforms. Our solutions directly impact the bottom-line of clients by enhancing operational efficiencies and reducing costs.

SkyTECH’s Global IT Delivery Model combines on-site and offshore project execution to deliver IT services at the lowest possible cost. Based in Chicago, SkyTECH has 3 Offshore Development Centers (ODCs) in India at Kolkata, Mumbai and Chennai. SkyTECH's offshore development infrastructure is certified to ISO 9001:2000 and SEI CMM Level 5.

SkyTECH’s diverse client base is geographically spread in the USA and Asia-Pacific, and includes some of the largest airlines, airports and IT consulting firms of the world.

