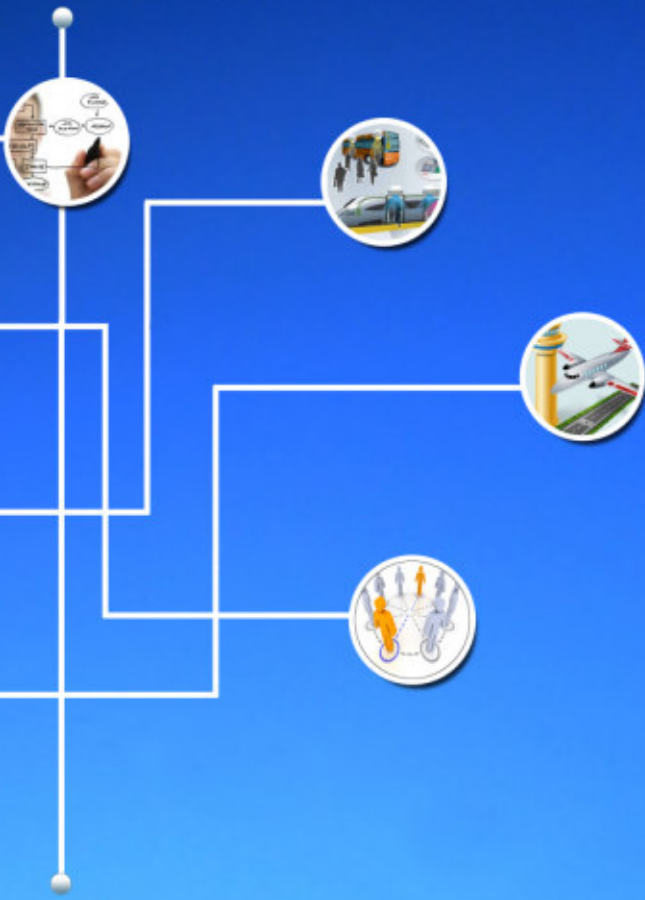


BANKING

TRANSPORTATION & LOGISTICS

FMCG

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# Staff Travel



MAKES IT FLY  
IT SERVICES & BUSINESS SOLUTIONS

# Employee Travel Application

The Employee Travel Management process deals with the non-revenue travel bookings of all the airline's Employees, retirees, and furloughed employees and their dependants either traveling on leisure or company business.

It was primarily based on toll-free telephone lines, which had a huge annual expenditure in terms of telephone charges and manpower required to operate a 24x7 call center support for the employees to make reservations as well as check the status of their itineraries.

The solution handles more than 20 Scenarios for Subject to Availability (SA) as well as Positive Space (PS) employee reservations online.

## Business Impact

- Average cost of Employee Travel for our customer was estimated to be \$ 3.36 million in 2003
- Year 2004 saw a rise in the cost of the Employee Travel to \$ 3.78 million due to hardware, software and labor cost of developing the ETC application
- Year 2004 saw a dip in the costs to \$ 2.25 million after implementation of the ETC application.
- The cost reduced drastically to 0.25 million in Year 2006 after the complete migration of the business process to ETC

## Flight Schedule

The screenshot displays a web-based interface for flight scheduling. At the top, there are search filters for 'Origin: Available Listing' and 'Perkins, John J. Senior'. Below this is a table with columns for 'Flight No.', 'Class', 'Status', 'Fare Basis', 'Cabin Class', 'Airline', 'Origin', 'Destination', 'Departure', and 'Arrival'. The table lists several flight options, including routes like 'MIA - LAX' and 'LAX - MIA'.

## Salient Features

- The system uses a user-friendly web based dialog form, which helps the users input data according to their preference and create PNRs. It also allows the users to modify their PNRs if they need to. Every user is provided with the necessary data and authorized to view or modify it.
- Provisions have been made for situations that include change of rules and transfer of employees to other departments etc.
- The security features support the credit card transactions over the Internet keeping the user's data safe and secure.

The screenshot displays a web-based interface for space availability listing. At the top, there are search filters for 'Origin: Available Listing' and 'Perkins, Philip J. Senior'. Below this is a table with columns for 'Flight No.', 'Class', 'Status', 'Cabin Class', and 'Availability Status'. The table lists several flight options, including routes like 'MIA - LAX' and 'LAX - MIA'. Below the table, there are sections for 'Passenger's', 'Fare & Tax Information', and 'Total Fare (USD)'.

Thank you



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